

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

AT&T KENTUCKY'S NOTICE OF INTENT	)	
TO DISCONNECT SERENITY, INC. D/B/A	)	CASE NO.
FIVE D'S COMMUNICATIONS FOR	)	2011-00143
NON-PAYMENT	)	

O R D E R

On April 15, 2011, BellSouth Telecommunications, Inc. d/b/a AT&T Kentucky ("AT&T Kentucky") provided written notice to the Commission of its intent to disconnect Serenity, Inc., d/b/a Five D's Communications ("Serenity") for non-payment of bills.

AT&T Kentucky requests authorization to invoke Emergency Service Continuity Tariff approved by this Commission on May 20, 2003 in Case No. 2002-00310.<sup>1</sup> Invoking this tariff is necessary only if Serenity has not notified its end-users of the service disconnection. If the Emergency Service Continuity Tariff is invoked, AT&T Kentucky will continue to provide telephone service to Serenity's customers for a minimum of 14 days after Serenity ceases to operate. AT&T Kentucky has notified the Commission that the disconnection of Serenity will affect less than ten customers in Kentucky.

The Commission, having reviewed AT&T Kentucky's notice and having been otherwise sufficiently advised, HEREBY ORDERS that:

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<sup>1</sup> Case No. 2002-00310, Customer Billing and Notice Requirements for Wireline Telecommunications Carriers Providing Service in Kentucky (Ky. PSC May 20, 2003).

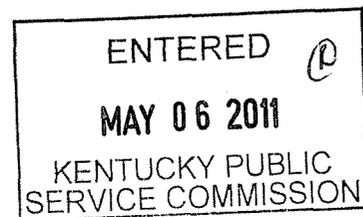
1. Serenity shall notify the Commission within seven calendar days of the date of this Order of its intent to pay the delinquent bill to AT&T Kentucky within ten days of the date of this Order or, in the alternative, of its intent to notify its end-users (if any) of the proposed service disconnection. Such written comments shall include a copy of Serenity's customer notice and an affidavit indicating when the notice was mailed and the number of Kentucky customers to whom it was mailed.

2. A copy of AT&T Kentucky's notice of intent to disconnect Serenity is attached hereto and incorporated herein.

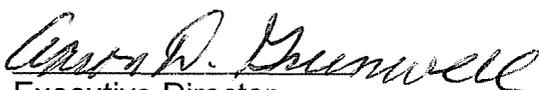
3. If Serenity has not responded as prescribed in ordering paragraph 1 within seven calendar days of the date of this Order, AT&T Kentucky shall implement the procedures established in its Emergency Continuity Tariff.

4. A copy of this Order shall be sent by certified mail to Serenity.

By the Commission



ATTEST:

  
Executive Director



Tony Taylor  
Executive Director  
External & Legislative Affairs

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601 W. Chestnut Street  
4<sup>th</sup> Floor  
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April 13, 2011

Mr. Jeff Derouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
P. O. Box 615  
Frankfort, KY 40602-0615

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PUBLIC SERVICE  
COMMISSION

Dear Mr. Derouen:

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case No. 2002-0310, AT&T Kentucky is providing notice to the Kentucky Public Service Commission (PSC) of AT&T Kentucky's intent to disconnect Serenity, Inc. (d/b/a Five Ds Communications) ("Serenity") for non-payment.

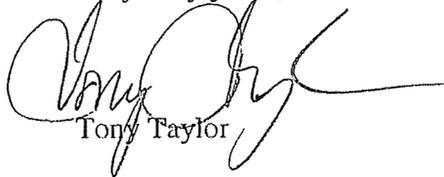
AT&T Kentucky's records indicate that Serenity is delinquent in payment of its bills to AT&T Kentucky. Attempts to collect past due amounts from Serenity have been unsuccessful. AT&T Kentucky made numerous written notifications to Serenity informing them of AT&T Kentucky's intent to suspend or terminate services consistent with the terms and conditions of the Interconnection Agreement between Serenity and AT&T Kentucky. As of today, AT&T Kentucky has received no payment from Serenity and we seek to begin discontinuance of services immediately. Disconnection of Serenity services will affect less than ten Kentucky customers.

Under terms of its agreement, Serenity is solely responsible for notifying its end users of the proposed service disconnection. AT&T Kentucky is copying Serenity to remind it of its obligations to notify its end users of this situation regarding pending disconnection of services.

Should the Commission determine the need to invoke AT&T Kentucky's Emergency Service Continuity Tariff, AT&T Kentucky will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

If there are any questions or the need for additional information concerning this filing, please call me at 502-582-2164.

Very truly yours,



Tony Taylor

cc: Dennis Worthington  
Serenity, Inc. d/b/a Five Ds Communications

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